



Halton Happenings - January 2021

Welcome to the January edition of Halton Happenings. We have changed the layout to reflect the Service's **Framework for Community Safety and Well-being**. These strategic priorities include:

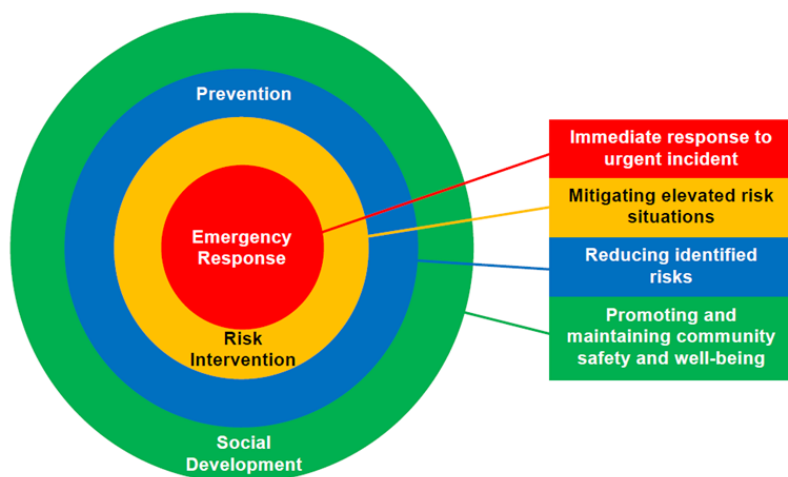
1. Emergency response – To ensure those in need get the right response, at the right time, by the right responders.
2. Risk intervention – To address the criminal behaviour that most affects the safety of community members.
3. Prevention – Community collaboration is the catalyst for positive, working relationships with all community agencies, resources and partners.
4. Social development – To assist in the continued development, education and support of all social groups in Halton Region.

When reading through this document, there are four coloured categories: emergency response has been highlighted in red, risk intervention in yellow, prevention/education in blue and social development in green.

4 Pillars of Community Safety and Well-Being

What does it mean?

The delivery of police services in Ontario has evolved to include working with partners to focus on reducing the risk factors that affect community safety. This reduces the demand for emergency response by providing a coordinated response to risk, and leads to more positive outcomes. The Halton Regional Police has built on our policing philosophy by including proactive measures of intervention, known as the four pillars of community safety and well-being.





Halton Happenings - January 2021

1 District – Milton and Halton Hills

Incident Response

<p>Diversity, Seniors and Youth</p>	<p>The 1 District Community Mobilization Bureau officers have been assisted uniform patrol, as well as the Criminal Investigations Bureau with multiple investigations. Assistance has led to the identification and arrest of youth for nuisance (indecent acts) and property related crime(s).</p>
--	--

Risk Intervention

<p>Mental Health and Addiction</p>	<p>With the on-set of cold weather, there were increased calls for concern regarding the welfare of a homeless individual in the Georgetown area. The 1 District Community Mobilization Bureau attempted to make regular contact with this individual offering them food, shelter in conjunction with community partners. In some interactions this individual accepted assistance and in other incidents they wanted to remain independent and refused police or other social assistance. This in an evolving matter with future contact being coordinated, including the Regional Community Mobilization Bureau social worker formulating a contingency with Oakville Trafalgar Hospital administration to apprehend them and take them to their facility for a health/mental health assessment.</p>
---	--

Prevention

<p>Mental Health and Addiction</p>	<p>Officers of the 1 District Community Mobilization Bureau team attended multiple virtual online events supporting Bell Let's Talk Day. Several officers from within the unit were on hand to engage and interact with the students and share their insights on bullying and mental health, and knowing who to seek out if they need help.</p>
<p>Crime Prevention</p>	<p>In light of the COVID-19 pandemic, 1 District Community Mobilization Bureau officers have been offering virtual home and business safety assessments. The virtual assessments have been offered in two formats, one-on-one or for large groups through a newly designed interactive PowerPoint presentation.</p>



Halton Happenings - January 2021

Social Development

Crime Prevention	In light of the increase of internet related crimes, 1 District Community Mobilization Bureau Elementary School Liaison and High School Liaison Officers have conducted multiple virtual educational talks on internet safety and ethical use. These presentations and talks have been increasing in frequency due to increased demand by individual schools and an increase in internet related crimes specifically related to distribution of intimate images and cyber-bullying.
Diversity, Seniors and Youth	Officers conducted multiple virtual sessions speaking with students of the Guelph-Humber College Coffee with a Cop program. The program was designed to be an interactive and engaging conversation with students of the police studies program focusing on the specifics of the role of police, and personal accounts and experiences while on the job.



Halton Happenings - January 2021

2 District – Oakville

Incident Response	
Crime Prevention	<p>As a result of the current Pandemic restrictions, which have students working remotely, Elementary and High School Liaison Officers have been asked to assist uniformed patrol with calls for service in addition to school related occurrences. In January, the following are some of the significant calls attended by these officers.</p> <ul style="list-style-type: none"> • Officers assisted with a search for an elderly individual who eventually returned home without incident • Officers assisted with a barricaded person that eventually ended with the person subsequently being arrested. • Elementary School Liaison Officer was asked to follow up on a hate motivated incident that took place over a social media platform. <p>High School Liaison Officers responded to a fight at a high school involving a special needs student. Investigation revealed that the student suffers with Fetal Alcohol Spectrum Disorder and was assaulting their Group Home worker. The Officers did follow up with the student for education and outreach afterwards as the victim declined to proceed with criminal action.</p> <p>High School Liaison Officers investigated an uttering death threats occurrence that took place between students at Iroquois Ridge High School. As a result, suspect was issued a Youth Criminal Justice warning for uttering death threats and educated about the seriousness of his actions.</p>
Diversity, Seniors and Youth	<p>The District's Youth Officer continues to support Syl Apps Youth Centre and investigated an incident at the center.</p> <p>The Youth Officer also conducted two other investigations and assisted uniformed officers by following up on five occurrences.</p>

Risk Intervention	
Traffic	Elementary and High School Liaison Officers were made aware of ongoing traffic concerns at drop-off and pick-up times at one Oakville elementary



Halton Happenings - January 2021

	<p>school. Traditional proactive enforcement/education methods were used to address the concerns, however, the officers felt that the issues were not specific to one school and that a broader educational approach could be utilized. In consultation with Corporate Communications, the elementary school administration from the Public and Catholic school boards, a series digital documents were designed that focus on the following:</p> <ol style="list-style-type: none"> 1. following designated drop-off/pick-up areas as outlined by the schools; 2. obeying speed limits/community safety zones in the school zones; 3. proper use of seatbelts and child restraints; and 4. obeying the rules of crossing guards and crosswalks. <p>The digital document contains educational points on each topic will be sent to each household with the assistance of the participating elementary schools.</p> <p>It was initially anticipated that the first document would be sent out in January, but it was decided the documents would be made available once schools reopen.</p>
<p>Mental Health and Addiction</p>	<p>The Oakville Social Worker received nine new Referrals while conducting a total of 32 Adult Outreach meetings.</p> <p>The Oakville Social Worker presented a very High-Risk individual to the situation table in January. The individual was deemed to be of acutely elevated risk, resulting in community support being offered in order to reduce the risk. This remains an active case at the table.</p>
<p>Crime Prevention</p>	<p>In January, the Oakville Diversion Officer had three New Adult Diversions, one Adult Diversion clearance and a total of four Outreach cases.</p> <p>In response to the enforcement of COVID-19 quarantine protocols, members of Oakville’s Community mobilization Bureau were responsible for conducting four compliance checks living within the Town of Oakville. The residents checked were found to be complying.</p> <p>Members of the Oakville Community Mobilization Bureau continued their outreach regarding neighbour disputes and conducted six meetings to support and make recommendations of various methods of resolution, including a</p>



Halton Happenings - January 2021

	referral to the Community Conflict Resolution Service of Halton.
Diversity, Seniors and Youth	<p>During January, the Oakville Youth Officer conducted six new Diversion Intake meetings, five Check-In meetings and two Termination meetings.</p> <p>Oakville's Social worker conducted two Youth Diversion Intake assessments and conducted five Youth Outreach meetings</p> <p>In spite of the COVID-19 restrictions, both Elementary and High School Liaison Officers continue to support their school communities by actively participating in Violent Threat Risk Assessments and their required follow up meetings. There were two follow-up meetings conducted this month.</p> <p>High School Liaison Officer was requested by school administration and the school's social worker to conduct a wellbeing check on a student. The interaction resulted in a ROCK referral and outreach by COAST.</p>

Prevention	
Crime Prevention	<p>High School Liaison Officer continues to create Smart Start digital documents focusing on issues in and around High Schools. This month's topic was Crime Stoppers.</p> <p>Members of the Oakville Community Mobilization Bureau have continued their work on curbing panhandling in Oakville. During the month of January, Officers were able to identify new transient individuals who were engaging in the behavior. These individuals were educated on the offences, referred to community supports and moved along. This will remain a focus as the warmer weather approaches.</p>

Social Development	
Diversity, Seniors and Youth	<p>Elementary School Liaison Officer supported one of their schools by conducting a virtual presentation focusing on social media, alcohol and vaping.</p> <p>The Oakville Social Worker sits on several committees as a representative of the Halton Regional Police Service and in January participated in meetings with the following the following committees:</p>



Halton Happenings - January 2021

	<ul style="list-style-type: none"> • Oakville Child and Youth Network Committee (OCYNC) • Area Extra Judicial Measures • Halton Hoarding Collaborative • Halton Youth Advisory Council (HYAC) <p>In January, Elementary and High School Liaison Officers participated in a virtual seminar by the Learning Network: Looking within: Anti-racism and Gender based violence in Canada.</p>
--	--

3 District – Burlington

Incident Response	
Crime Prevention	Officers from the 3 District Community Mobilization Bureau were asked to respond to a series of reported property damage to vehicles in the area of Sheldon Creek in East Burlington. The officers identified over 30 homes in the neighborhood that had street facing video surveillance devices. The officers composed a canvass letter and delivered it to the homes in the neighborhood. This resulted in a response from homeowners that identified an unknown person in the area at the time of the offences. This investigation is being continued by the 3 District Criminal Investigations Bureau.
Diversity, Seniors	The Youth Crime team has been actively in engaging with youths through their



Halton Happenings - January 2021

and Youth	diversion program. During this assessment period they have had five Youth Outreach cases.
-----------	---

Risk Intervention	
Mental Health and Addiction	<p>An individual who resides in a low-income area of Burlington has gone beyond being a nuisance. Since January of 2020 when this individual moved into their current residence there have been in excess of 100 calls for police assistance. There is an established pattern of addiction and related mental health issues associated with this person. Community Mobilization Bureau officer, with assistance of the social navigator have taken a proactive approach to engage the individual in an attempt to divert calls to police dispatch requiring a frontline police response. Community Mobilization Bureau officers are meeting with the apartment building management to address some of the local issues caused by this individual.</p> <p>A Burlington resident was the subject of multiple calls to the police for excessive noise and observed irrational behavior. Community Mobilization Bureau officers attended the individual's residence and determined that they had a diagnosed mental illness, but had stopped taking prescribed medication for this illness. The individual voluntarily attended Joseph Brant Hospital for a medication assessment. The individual became regulated after the short visit at the hospital.</p>
Crime Prevention	<p>In 2020, almost 2,000 bicycles were recovered in the City of Burlington. Of these less than 200 were repatriated with their owners. An officer of the Community Mobilization Bureau team saw an opportunity to introduce a bike registration program. A project proposal has been approved by the District Commander to roll out the Project 529 Garage bicycle registration program to local bike owners. The database is shared across North America and on average has seen a bicycle repatriation rate of 30 per cent. Officers in the Unit are taking steps to engage local bike shops to endorse this program before the 2021 cycling season begins in a few months.</p>
Diversity, Seniors and Youth	<p>During this recent Provincial Health Emergency, we have seen an increase in the number of vulnerable seniors. In two specific instances the program and support workers that have maintained frequent and regular contact with these individuals has been reduced or curtailed. Officers from the 3 District Community Mobilization Bureau team have taken a proactive approach to visit these vulnerable sector adults to ensure that their health and hygiene needs are being met. In both cases the visits from the officers have been well received</p>



Halton Happenings - January 2021

	<p>by the seniors and their care supports.</p> <p>School Liaison Officers were contacted by elementary school principals on four occasions to contact students that had not engaged in on-line learning. These well-being checks were conducted in person and proved that the students were safe in each case.</p>
--	--

Prevention	
Mental Health and Addiction	<p>School Liaison Officers have provided numerous presentations to senior elementary school students in a virtual Question and Answer format to discuss the potential harmful consequences of substance abuse and the perils of addiction.</p>
Crime Prevention	<p>As a consequence of the COVID-19 Pandemic, there have been many at risk members from the community that have been temporarily housed in local motels and hotels. Unfortunately, some of these people attract a criminal element because of their previous social networks and experiences. Community Mobilization Bureau Officers are engaged in Project Motel/Hotel in cooperation with the District Criminal Investigation Bureau and frontline officers. These officers have established a rapport with the managers and owners of the lodging facilities, have maintained regular patrols at these locations to deter criminal activity, and suspected criminal activity is being reported directly to the community officers.</p>

Social Development	
Diversity, Seniors and Youth	<p>A district officer was engaged to provide a presentation to students of an Oakville school as part of their recognition of Black History Month. The front-line officer is enthusiastic to connect with the Intermediate Students during next month's observance.</p>



Halton Happenings - January 2021

Regional Community Mobilization Bureau

Incident Response

<p>Mental Health and Addiction</p>	<p>MOBILE CRISIS RAPID RESPONSE TEAM (MCRRT)</p> <p>The Mobile Crisis Rapid Response Teams responded to 131 calls for service during the month of January. This included 58 in Burlington, 59 in Oakville, 7 in Milton and 7 in Halton Hills. Of these calls, 86 were a mental health priority call. This accounts for 65.6 per cent of the teams' time.</p> <p>Of the 42 "non-mental health priority" calls, the teams provided mental health support in 30. When these numbers are factored in, 116 of the teams' 131 calls were mental health related, therefore 88.5 per cent of the teams' time was spent providing mental health support in the community.</p>
---	--

Risk Intervention

<p>Traffic</p>	<p>TRAFFIC SERVICE UNIT</p> <p>The Traffic Services Unit conducted 47 inspections with a 70 per cent "out of service rate" which translated into 33 vehicles being taken out of service for non-compliance. The fines issued as a result of commercial vehicle infractions totaled \$29,468.00.</p> <p>The Traffic Services Unit has actively monitored overweight vehicles on no-truck routes and roadways with assigned weight restrictions within the region.</p> <p>During the month of January, the Traffic Services Unit has worked toward educating and enforcing a recent change of weight regulations from the Ministry of Transportation Ontario regarding older dump trucks that took effect January 1, 2021.</p>
<p>Mental Health and Addiction</p>	<p>Crisis Outreach and Support Team (COAST)</p> <p>COAST continues to support the Mobile Crisis Rapid Response Teams and the community through mobile risk intervention visits. The pandemic and staffing shortages at the Canadian Mental Health Association – Halton Region Branch</p>



Halton Happenings - January 2021

	<p>have prevented the mobile team from operating seven-days-a-week. Required risk intervention visits are still being conducted as needed and supplemented by the Mobile Crisis Rapid Response Teams. The COAST team had 17 occurrences in January, 15 of which were mental health related, accounting for 88.2 per cent of the teams' time. Of note: occurrences have been notably more complex as the pandemic continues.</p> <p>COMPLEX SYSTEM NAVIGATOR</p> <p>The Complex System Navigator is a collaborative partnership between the Halton Regional Police and the Canadian Mental Health Association Halton Region Branch to proactively address situations and reduce the risk of emergency personnel interactions in the future.</p> <p>In January, thirteen case files were opened, leading to 25 unique clients being identified and assisted with various social service needs to help reduce the risk of reoccurring emergency service interaction.</p> <p>An example of the great work being conducted can be shown through one of the interventions. The Navigator was able to assist a person in the community with the replacement of lost identification, including a Health Card that was restricting the person's ability for supports, which lead to the acquisition of a family Doctor for the person. A psychiatric assessment and free medication were secured until other arrangements can be made. Transportation and housing issues are also being addressed. The belief is that these interventions and supports will reduce calls to emergency services.</p>
<p>Diversity, Seniors and Youth</p>	<p>Older Adult Support Officer</p> <p>The Older Adult Support Officer worked with community partners and agencies and conducted two home visits to check on the well-being of older adults living in the community.</p> <p>The Older Adult Support Officer liaised with seven clients and their families to provide information about various community supports for older adults in the community. Nine agency referrals were submitted.</p> <p>The Older Adult Support Officer continues to attend weekly Halton Situation Table meetings to assess and assist with community cases of acutely elevated risk.</p>



Halton Happenings - January 2021

Prevention	
Traffic	<p>TRAFFIC SERVICES UNIT</p> <p>Traffic Services Unit began preparations for the second annual “Towbruary” tow truck enforcement campaign scheduled to take place throughout the month of February. Traffic Services Unit connected with various stakeholders, including O.P.P. Traffic Division, Oakville By-law, and District Response Teams to schedule enforcement days and offer tow-truck familiarization sessions for participating District Response Officers.</p> <p>Intelligence reports regarding problematic tow agencies and educational bulletins regarding tow truck enforcement through e-Bulletins and “Know Your Tow” posters distributed to all district facilities.</p> <p>A significant revision of the Policy regarding Rotational Tow was authored by the Traffic Services Unit. The changes are currently being reviewed and awaiting approval by Senior Management. An improved and updated “Tow-slip” was approved in January and forwarded to the printer for production.</p>

Social Development	
Traffic	<p>TRAFFIC SERVICES UNIT</p> <p>On January 20, Traffic Services Unit participated in the monthly meeting of the Halton Chapter of Mothers Against Drunk Driving (MADD). This meeting reviewed the efforts made in 2020, introduced the new Traffic Services Sgt. William Clayton and established priorities for the Police/MADD partnerships for the 2021 calendar year in support of reducing drinking and driving.</p> <p>In an effort to educate and protect the public from being taken advantage of by Tow chasers at collision scenes, educational posters and information cards were distributed to Service Ontario locations throughout Halton region.</p>
Mental Health and Addiction	<p>The Regional Community Mobilization Bureau worked with Corporate Communications to develop and distributed social media videos in support of Bell Let’s Talk Day. Video clips featured the Mobile Crisis Rapid Response Team and the COAST team explaining their role in the community.</p>



Halton Happenings - January 2021

<p>Crime Prevention</p>	<p>CRIME STOPPERS</p> <p>Eighty submissions/tips were submitted through Crime Stoppers leading to eighty-five tips for follow up.</p> <p>January was Crime Stoppers month and social media was used to promote Crime Stoppers and the need for donations to the program.</p>
<p>Diversity, Seniors and Youth</p>	<p>The Regional Community Mobilization Bureau worked with Corporate Communications to develop and distributed social media videos in support of Bell Let's Talk Day. One of the video segments was presented in eight different languages to promote inclusivity and to better share the message about the importance of being aware of your mental health and seeking assistance. Languages included were English, French, Mandarin, Arabic, Punjabi, Polish, Spanish and Nishnaabemwin.</p> <p>Virtual Citizen Police Academy</p> <p>The first ever virtual "Citizens Police Academy" concluded in January 2021. The fall program included six virtual sessions including topics on the Police Training Unit, Emergency Services, Internet Child Exploitation, Intimate Partner Violence Unit, Human Trafficking, Drugs, Polygraph, Homicide, Forensic Identification Services and the Collision Reconstruction Unit. 30 community members attended the sessions.</p> <p>The second, virtual "Citizens Police Academy" is scheduled to start February 22, with even more sessions and topics to be included, and hopefully 50 community members participating.</p> <p>Hate Crime and Fraud Presentation</p> <p>A presentation on hate crime familiarization/reporting along with fraud prevention and awareness was delivered virtually to 25 members of the Redleaf Cultural Integration group. The learners were new Canadians.</p> <p>Fraud Presentation</p> <p>Two presentations on Fraud awareness/prevention were delivered virtually to a total of 153 new Canadian learners through the Centre for Skills and Development.</p>



Halton Happenings - January 2021

	<p>OLDER ADULT SUPPORT</p> <p>The Older Adult Support Officer is collaborating with a larger group to develop virtual scenarios pertaining to older adults with Axon Canada.</p>
--	---

Upcoming Dates

Looking Ahead	
Projects/Events	<p>Older Adult Support – A February fraud presentation will be scheduled for the Oak Park Neighbourhood Centre on frauds and scams.</p> <p>Black History Month – the Equity, Diversity and Inclusion office has been working with members of the Halton Regional Police Black Internal Support Network and various African and Caribbean community partners to support awareness and events for Black History Month. Various initiatives planned.</p>
Upcoming Dates	Nothing significant to report.